What is Maximo as a Service?
Maximo-as-a-Service (MaaS) is an annual subscription that provides customers with a secure, dedicated Maximo application via the Internet or “cloud” environment. Cohesive provides basic IT administration and Help Desk (FIRSTCall) support to MaaS customers as part of the solution.

Why MaaS?
MaaS is a low maintenance affordable solution that offers high availability, security, and performance. This solution relieves the headache of maintaining Maximo and the hardware needed to run Maximo.

Benefits of MaaS
- Fast and reliable Help Desk Support from Cohesive’s FIRSTCall™
- System administration support and upgrades
- Maximo expertise
- Quicker time to “GO-LIVE”
- Lowers your total cost of Ownership

Cohesive offers two MaaS solutions:

Professional MaaS
- Computing Hardware Infrastructure – (Hardware, Network)
- Computing Software Infrastructure - (OS, Database, Application Server, Network Management software, Subscription access to Maximo)
- Redundancy support for network access
- Backups
- Disaster Recovery (optional service)
- 24x7 Application Service Monitoring
- Required Maximo patch installations
- Technical upgrades upon request – utilizing Maximo upgrade scripts
- Software installation
- 99.99% Availability in a SaS 70 Type II Secure Data Center
- FIRSTCall™ Maximo support

Premier MaaS
- All Professional MaaS offerings plus...
- Access to a 2nd environment for Testing/Development
- Access to online Maximo training

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